

Bad Sector Recovery SOP

This document will show how to recovery the bad sector in you HDD. It is included two part (1) Low Level Format, (2) Partition and format. Before doing these, please copy StoreJetFormatter to temporally folder.

Part 1: Low Level Format



NOTE: This document uses “HDDGURU HDD Low Level Format Tool” as sample. You can use another HDD Low Level Format Tool to do the same thing.

1. Please download and install **HDD Low Level Format Tool**

<http://hddguru.com/software/2006.04.12-HDD-Low-Level-Format-Tool/>

[1. The copyright of HDD Low Level Format and the trademark  are owned by HDDGURU.com.]

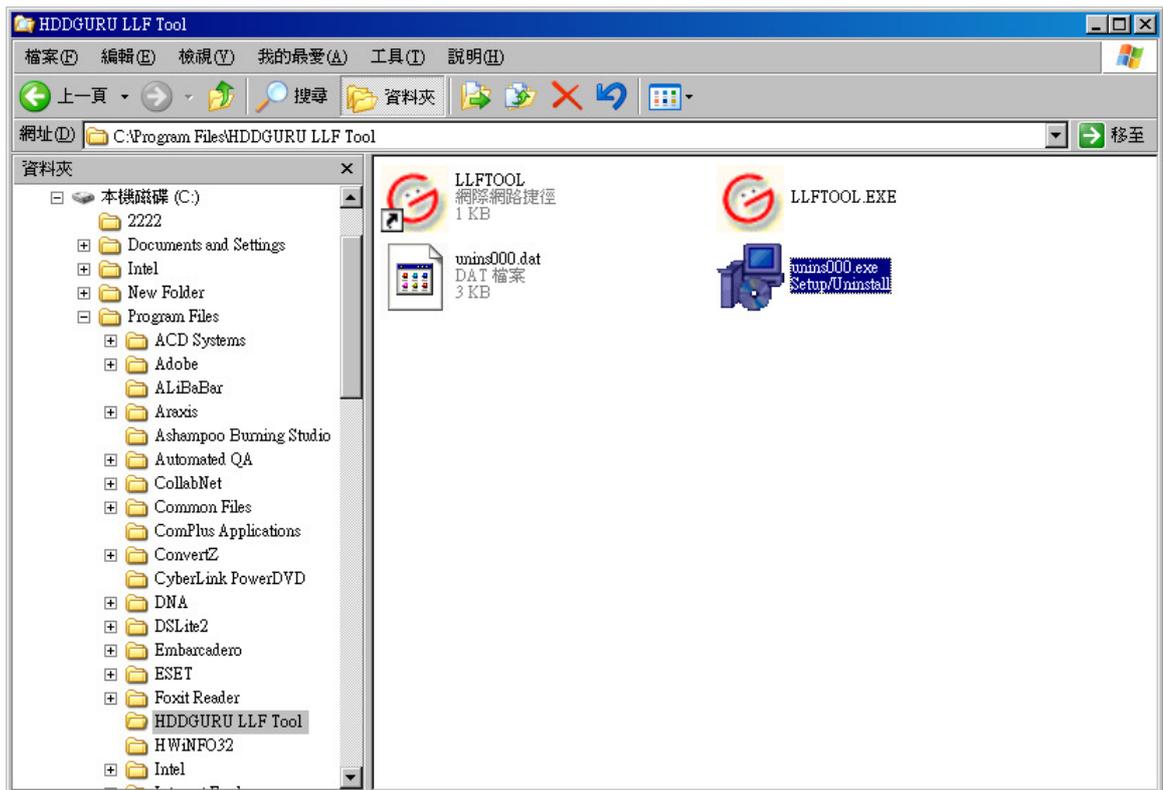
[2. Any content contained in the link and/or other network resources referred herewith are solely provided by and under full responsibility of their respective providers which are in no relation with Transcend. Any software provided with the product and/or referred to in the specifications, instrutions, tutorials and/or other written documents, whether in disc, downloadable, or preloaded form, and whether produced by Transcend or by any third party, is not covered under the Warranty Policy of Transcend's product. Transcend makes no representation or warranty of any kind whatsoever for the reliability, effectiveness, accuracy, integrity or fitness for a particular purpose, and shall not be liable for any data lost and other damages arising from the use of said contents, resources and/or software.]

2. Before running the format tool, please setup the device that you want to format first.

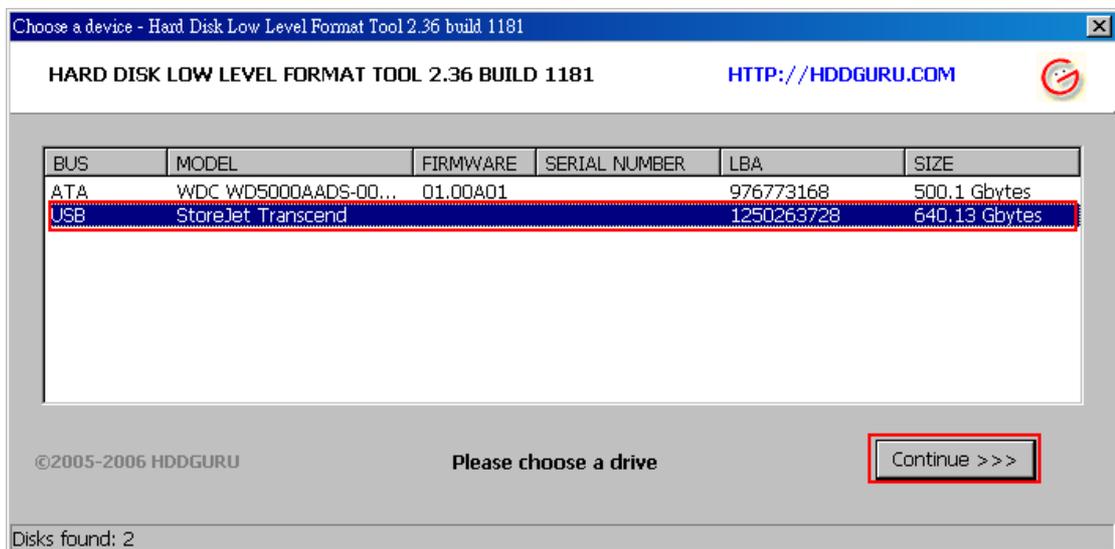


NOTE: The device's data will be deleted after formatting. Please back up the data before doing the format tool.

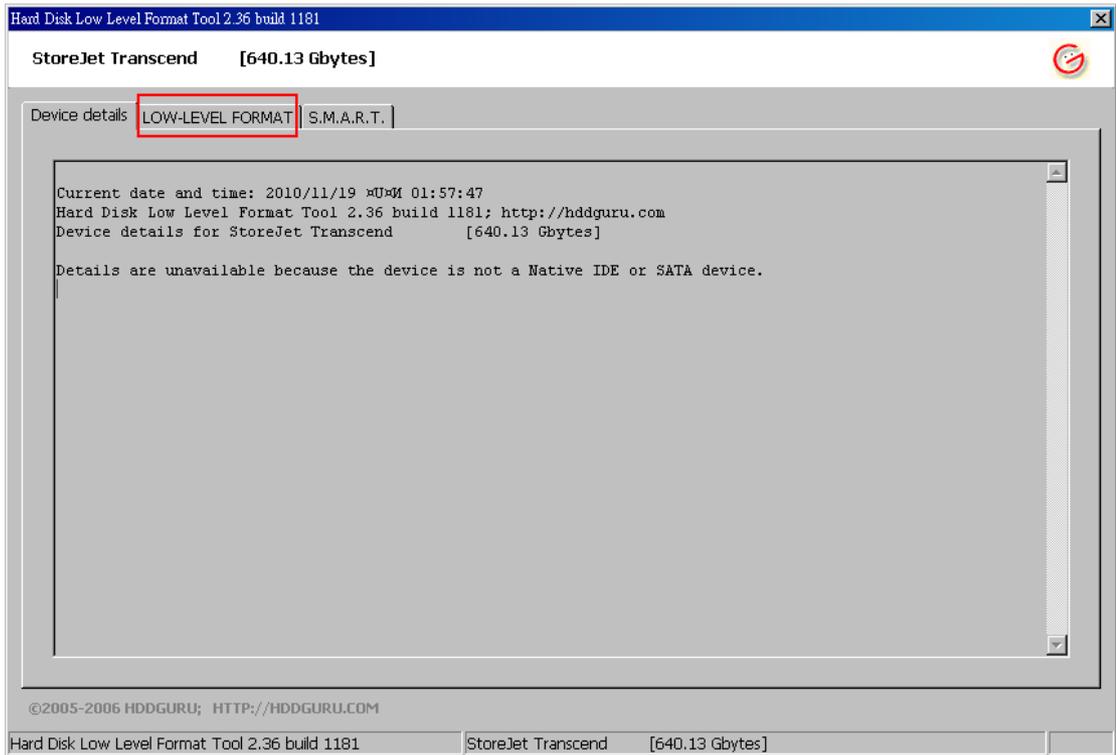
3. Run "LLFTOOL.EXE" in "C:\Program Files\HDDGURU LLF Tool\"



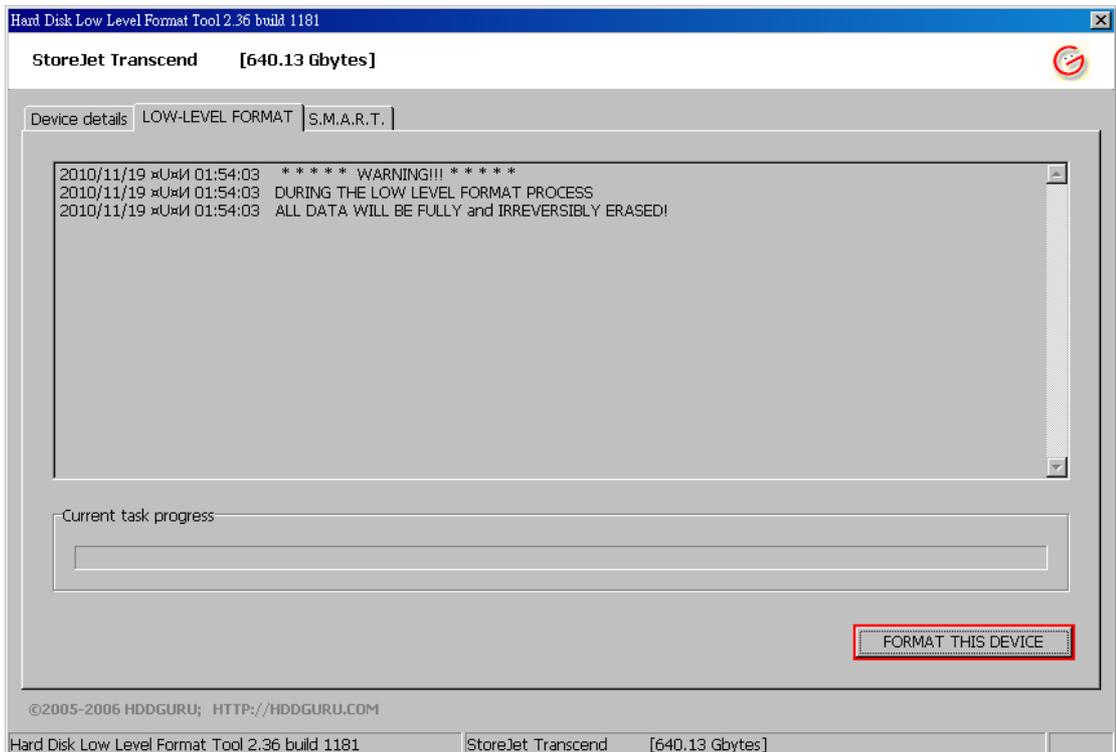
4. After the tool is opened, select the device that you want to format. Click “Continue >>>”



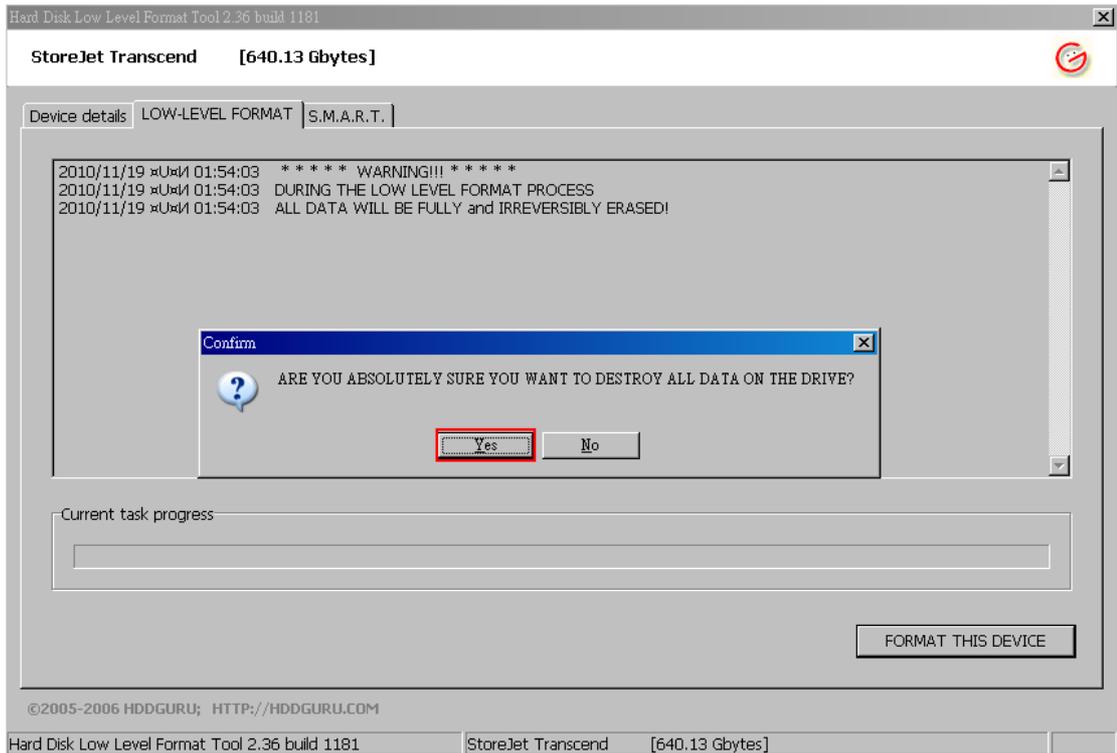
5. The tool will show the selected device’s information, and then select “LOW-LEVEL FORMAT” sheet



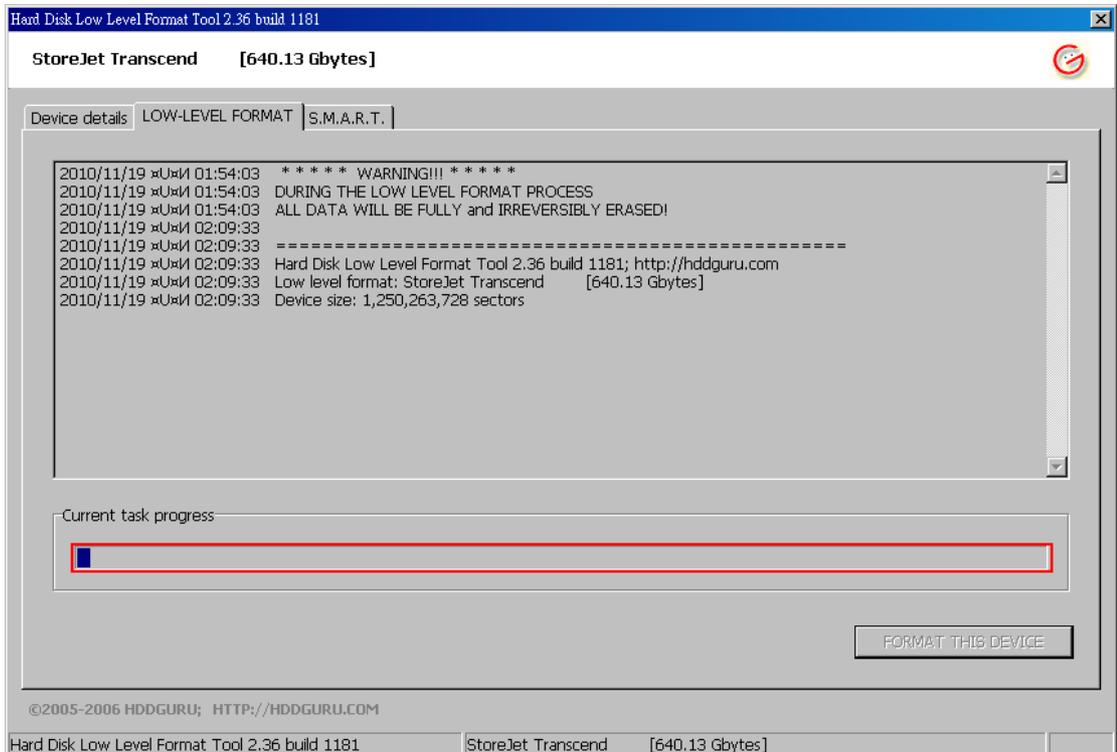
6. In the “LOW-LEVEL FORMAT” sheet, click ”FORMAT THIS DEVICE”



7. If you really want to format this device, select “Yes”. The tool will begin to format the device



8. After the formatting, it will show progress bar. The progress bar will be disappeared after the formatting finish.

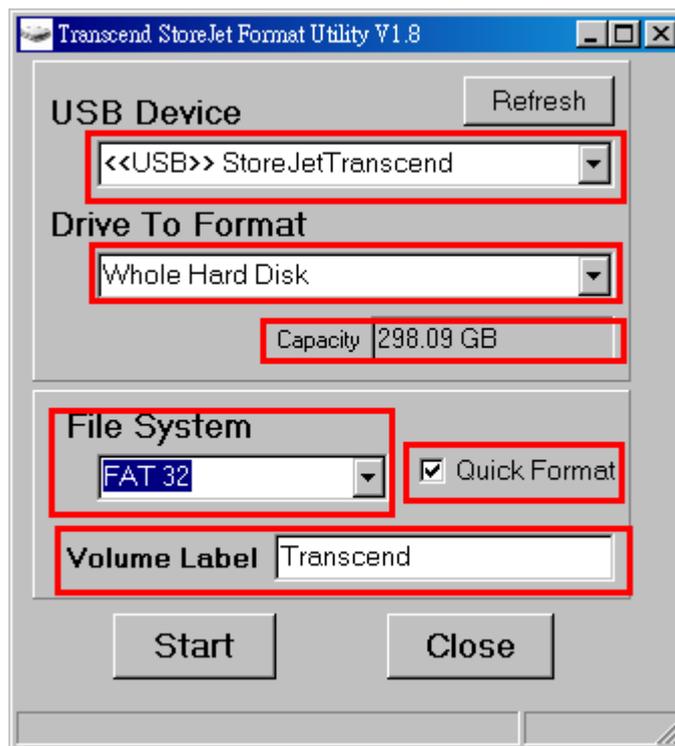


Part 2: Partition and format

1. Execute StoreJetFormatter in temporarily folder



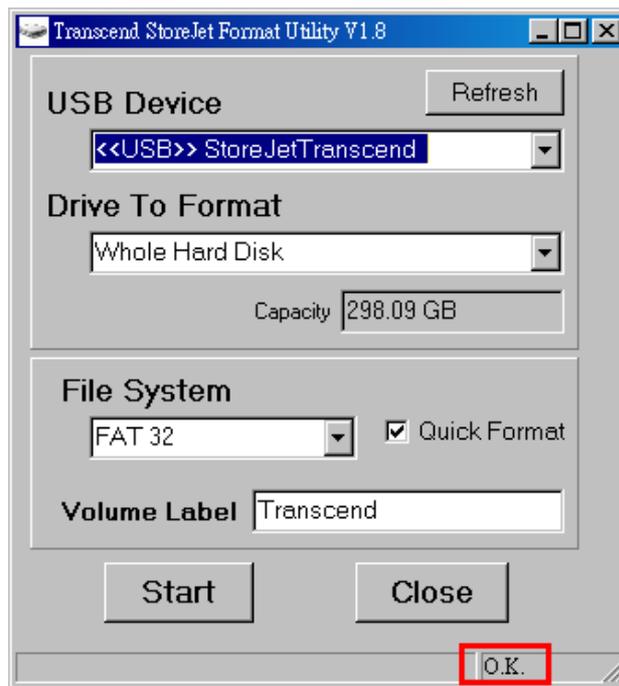
2. Confirm the selection as below
 - A. USB Device: <<USB>> StoreJetTranscend
 - B. Drive To Format: Whole Hard Disk
 - C. Capacity: 298GB
 - D. File System: FAT32
 - E. Quick Format: Checked
 - F. Volume Label: Transcend



3. Press “Start” to start formatting StoreJet
4. Press “Confirm” to continue format process



5. You should see status message "O.K." at lower right corner of StoreJetformatter



6. Safety remove StoreJet from your PC